Data Hosting Locations

Entity Name	Hosting Type	Location
Amazon Web Services	Cloud Hosting Provider	United States
Microsoft Corp., incl. Azure	Cloud hosting provider	United States, Netherlands, Ireland
Oracle America, Inc.	Cloud hosting provider	United States, Europe, APAC

Third Party Sub-Processors

Entity Name	Purpose	Location
CloudFront	Content Delivery Network (CDN)	United States, Europe, Worldwide* *Only used if customer accesses service from a location outside U.S./Europe
Pendo.io, Inc.	In-product messaging, user experience guide and onboarding platform	United States, United Kingdom, Israel
Twilio (SendGrid)	Communication platform for email delivery	United States
Qualtrics	Feedback and survey responses	United States
Filestack, Inc.	File upload service provider (GoTo Webinar)	United States
Stripe Inc.	Payment service provider (GoTo Webinar; GoTo Stage)	United States
PayPal	Payment service provider (GoTo Training; GoTo Stage)	United States
AddEvent	Calendar invite generation (GoTo Webinar; GoTo Training)	United States
Akamai Kona & Prolexic	Rate limiting, security request filtering and DDOS protection (GoTo Meeting)	Worldwide
Microsoft Corp., incl. Azure OpenAI Services	Optional AI-enabled features (GoTo Meeting; GoTo Webinar) *See AI Terms for more details.	United States

GOTO AFFILIATES
In addition to the sub-processors above, GoTo may utilize the affiliates listed in the GoTo Affiliates Sub-Processor Disclosure which can be found at https://www.goto.com/company/trust/resource-center.

DATA TRANSFERS
Where GoTo transfers personal data in connection with its services, it does so in compliance with data protection regulations and utilizes the following frameworks to safeguard transfers, as applicable:

- EU-U.S. and Swiss-U.S. Data Privacy Frameworks (or "DPF") and the UK Extension to the EU-U.S. DPF
- Standard Contractual Clauses (or "Model Clauses")
- APEC Cross-Border Privacy Rules (or "APEC CBPR")
- APEC Privacy Recognition for Processors (or "APEC PRP")

More information on GoTo's privacy program, including transfer mechanisms, risk assessments, and supplemental measures may be found at https://www.goto.com/company/trust/privacy.

DATA PROCESSING ADDENDUM
GoTo offers a comprehensive global Data Processing Addendum ("DPA"), which is designed to meet the requirements of applicable data privacy laws and regulations. Please visit https://www.goto.com/company/legal to learn more.

TECHNICAL AND ORGANIZATIONAL MEASURES
GoTo's security and privacy practices are outlined in its Trust and Privacy Center at https://www.goto.com/company/trust/privacy, as well as in Technical and Organizational Measures ("TOMs") documentation which outline encryption types used, data retention periods, certifications maintained, and other relevant measures implemented by GoTo. Product-specific TOMs may be found at https://www.goto.com/company/trust/resource-center.